Mobility Scooter use for community access: An exploration of user's knowledge of the rules of the road and perception of environmental barriers and facilitators that impact their use and safety.

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Background

- Mobility disability and the use of assistive mobility devices increase with
- Mobility scooters provide a means to overcome mobility limitations, maintain independence, enhance quality of life. 2
- With population aging the number of scooters being used is anticipated to increase.
- There is a reported increase is the number of scooter accidents and older adults are more likely to be injured or killed. 3
- This study is part of a multiphase mixed-method study, "Enabling Mobility And ParticipatioN among those with Disabilities" (dEMAND) and is part of the national Canadian Disability Participation Project (CDPP).

Objectives

- To explore scooter user's perception of safety issues in the outdoor community: individual, environmental and scooter related factors
- To examine user's knowledge of rules for scooter use and their perception of these rules.

Methods

- Interview: scooter use and safety
- Environmental audit: Stakeholders Walkability/Wheelability Audit in Neighbourhood (SWAN)
 - 5 Domains: Functionality, Safety, Appearance & Maintenance, Land use & Support Features, and Social Aspects
 - 2 Domains analyzed for this study

SWAN DOMAINS		
DOMAINS	SUB-DOMAINS	CONTENT
FUNCTIONALITY	Function of Street Crossing	Way-finding; Curb Ramps/Cuts; Crosswalk Signals
	Function of Sidewalks	Conditions of sidewalks; Obstacles
SAFETY	Safety Related to Traffic	Traffic; Street Condition; Speed; Cyclists
	Personal Safety	Light Fixtures; Perceived Safety; Presence of Negative Elements

- dEMAND Survey: Demographics and Confidence Scale
- Study Site: Vancouver, North Vancouver, New Westminster, Tri-Cities

Theoretical Background

Human Activity Assistive Technology Model 4

Mobility Scooter



Community Participation

- Leisure
- IADLs
- Medical appointments
- Volunteer

Physical Environment – curb cuts, sidewalks, bike lanes, roadways Social Environment – walking pedestrians, motor vehicle drivers, cyclists Institutional Environment - rules and regulations, responsiveness of municipality staff

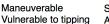
Results

AGE under 50 85 and over 13% Age Range: 48-95 Age Average: 69.5 50-64 Gender: 60% Male N=15

65-8

Demographics Mobility Scooter Characteristics Small - <48X24 60% 14% Large - >48x24 40% 86% Top speed (km/h) 9.84 13.6 Average 75-19 8 - 15







Access difficult

THEMES

1. The Good, the Bad and the Ugly: The Social and Physical Environment Continuum

"I would say most people over 20. 25. will go out of their way to move out of my way" Cam, New Westminster

"They're very poor drivers, pedestrians are. They don't pay any attention to what's going on around them" Edith, Tri Cities

"they have proven in this neighborhood ...to be wacko. They go fast, they don't pay attention to the lights...or anything else." Andrew, North Vancouver

Cyclists

Drivers

Traffic is "Impossible" Getting worse all the time. Most drivers do not drive the speed limit. Henry, North Vancouver

Facilitator



Smooth, wide sidewalk, no obstacles, sandwich board off to side



Tri Cities Island difficult to negotiate due to steep curb ramp and lack of flat area.



Vancouver Sidewalk deviates around tree with height differential. Burden in daylight, tipping hazard at night



North Vancouver Crossing button too close to road with heavy traffic

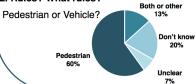


New Westminster Tall greenery obstructs visibility at vehicle entrance to parking lot

"... I need a larger scooter to do the hills, and a larger scooter doesn't fit on transit." Kris, Tri Cities

Barrier

2. Rules? What rules?

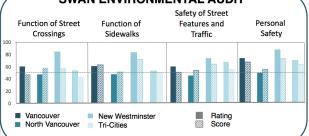


Pedestrian/Scooter Rules of the Road

- 27% report knowledge of rule to drive on far left facing traffic when no sidewalk
- 20% prefer or often drive on the road like a bicycle
- 40% report using bike lanes
- 27% report need for driving rules on sidewalk keep right except to pass

"I can go on these (hiking)trails. No motor vehicles allowed but I can go on them on my scooter. And that's a huge, huge bonus. Cause my family's full of walkers and they want to walk, want to hike. And guess what, I get to join them. And that is wonderful." Andrew North Vancouver

SWAN ENVIRONMENTAL AUDIT



Discussion and Future Directions

- · There is confusion regarding the existing rules of the road for scooters resulting in scooter users applying their own rules or common sense.
- The most common concerns reported: Inattention of walking pedestrians; Physical environment hazards and features of the scooter that impact safety; Motor vehicle drivers who drive too fast or fail to yield ROW.
- Education campaign to increase both scooter users and general public awareness of scooter rules and etiquette.
- Engagement with city officials to increase awareness and need to include mobility scooters in city planning

